

Cashless Catering – COVID 19

Pembrokeshire County Council's Catering Service have considered the safest and most appropriate way of providing meals to pupils using Cashless Catering. The following measures will apply in all secondary schools:

- The Biometric (fingerprint) payment option will be withdrawn until further notice
- Pupils who currently use the Biometric option and therefore do not have Cashless cards will be provided with a new card at the school.
- Any pupils who have lost/damaged their Cashless cards can request a new one from the school canteen
- No cash will be accepted in schools.
- Coin-loader machines in schools will only be used to check balances by scanning the Cashless cards.
- Meal accounts can be topped up online through [My Account](#) or by phoning the Council Contact Centre on 01437 764551
- To request a meal account number, or for any further information, please email cashless.catering@pembrokeshire.gov.uk

Secondary School Pre-Order Service

Pupils will have the option to pre-order their food for collection at break or lunch time using the new Vine Pre-Order Service

- Order online through any PC, laptop or mobile device
- Orders will be charged to the pupil's Cashless meal account
- Orders placed between **5pm – 9am the following morning** will be available for collection later that day
- No need to queue for food in the canteen
- Pupils will need to present their Cashless card as proof of ID when collecting their order
- Pre Order [here](#) (Available from 02/09/2020)