

# Pembrokeshire Parent Partnership Service



Pembrokeshire Parent Partnership is free to families and offers information, advice and support through our Inclusion Support Workers.

## Our team of trained staff assist with :

- ✓ Confidential, accurate information, advice and support.
- ✓ A listening ear for families to talk things through.
- ✓ Help to gain access to a range of support services.
- ✓ Practical help in dealing with letters, filling in forms and understanding professional reports.
- ✓ Ongoing support during difficult times.
- ✓ Families to make informed decisions about school and other educational placements and provision from health, education, social services and other agencies.
- ✓ Families work in partnership and maintain good working relationships with relevant professionals.
- ✓ Schools in developing good working practice with parents/carers.
- ✓ Families play an active and valued role in their child's education and development - giving families a voice.

Information, advice and support about concerns that may affect children and young people's education and development including:

- ✓ Advice on rights and responsibilities.
- ✓ Understanding a child's Individual Educational Plan
- ✓ School Action & School Action Plus.
- ✓ The ALN process.

- ✓ Annual reviews.
- ✓ Transition planning.
- ✓ Bullying.
- ✓ Exclusions, appeals and tribunals.
- ✓ Non-attendance

**Pembrokeshire Parent Partnership is here to help you through:**

- ✓ Telephone or e-mail.
- ✓ Letter and written information.
- ✓ Appointment at County Hall.
- ✓ Arranging a home visit if appropriate.
- ✓ Support at meetings.
- ✓ Training for parents, carers and professionals.

**Contact us at:**

**01437 776354**

**[pps@pembrokeshire.gov.uk](mailto:pps@pembrokeshire.gov.uk)**

**Monday to Friday 9am to 5pm**

## Removing Barriers to Inclusion and Equality